# Information Technology Surveys

## S1 360 Critical Health Check - Infrastructure and Component Performance Audit and Survey

Source One has designed a comprehensive technology audit that captures all the component details, current performance and physical state of all your Point of Sale and Integrated IT assets.

By measuring the condition of assets you are informed to make better decisions on maintenance plans so performance is optimized, risks are mitigated, failures

"What gets measured gets"

are reduced and system reliability is extended.

Peter Drucker

managed"

Maintaining an accurate accounting of operational assets is a difficult record keeping task for most organizations. More often than not, accurate record keeping has been an out of scope function or totally ignored as part of the maintenance regiment.

#### Source One Health Check and Technology Survey's Provides you with:

- Enterprise Wide IT Survey
- Component Health Evaluation
- Component Model, Serial Number,
   Manufacturer Data
- Station by Station Condition Evaluation
- Exportable Data Records

- Infrastructure Testing
- Full Data Recording and Reporting
- Photo Documentation
- Recommended Repair and Remediation
   Identification
- Full Report

## **Survey Process**

Each survey engagement is custom designed to assure accurate and comprehensive data collection. Survey's are coordinated by a designated project manager. Results are recorded and archived in Pro-Manage – ITSM for reporting, exporting and future use.

Plan	Assess	Record	Remediate	Reconcile
Develop SOW	Inspect Components	Manufacturer/Model	Inform of Identified Failures	Record Remediation's
Determine Timing	Test Components	Serial Number	Repair in Current Process	Create Report
Survey Granularity	Evaluate Environment	Station Number	Schedule Repair Later	Custom Reports
Management Reporting	Evaluate Power	Photo	Document	Export Data for Client Systems

# Let's Get Started

For more about S1 360 Blended Care please contact Source One at (608) 222-6320 or email us at sales@source1net.com

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